

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  52D0716590	<b>(X3) Date Survey Completed</b>  10/22/2024
<b>Name of Provider or Supplier</b>  Uw La Crosse Student Health Center	<b>Street Address, City, State</b>  1300 Badger St, La Crosse, WI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6021</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(e)(5)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(5) Ensure that quality assessment programs are established and maintained to assure the quality of laboratory services provided.</p> <p>This STANDARD is not met as evidenced by: Based on surveyor review of laboratory records and interview with the Technical Consultant and the Laboratory Director, the laboratory had not established a quality assessment program that monitored non-conforming events throughout the laboratory including pre-analytic, analytic, and post-analytic processes to ensure ongoing improvement. Findings include: 1. Review of laboratory records showed no evidence the laboratory tracked errors in laboratory operations to assure continued quality improvement. 2. Interview with the Technical Consultant and the Laboratory Director on October 22, 2024, at 10:45 AM confirmed the laboratory had not established or implemented a quality assessment program that tracked and monitored errors in the receipt and processing of samples through the reporting of test results.</p>