

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 52D2135992	(X3) Date Survey Completed 06/27/2018
Name of Provider or Supplier Highlander Dermatology Llc	Street Address, City, State 16650 W Bluemound Rd, Ste B800, Brookfield, WI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D3031	<p>RETENTION REQUIREMENTS CFR(s): 493.1105(a)(3)</p> <p>Analytic systems records. Retain quality control and patient test records (including instrument printouts, if applicable) and records documenting all analytic systems activities specified in 493.1252 through 493.1289 for at least 2 years.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview with the nurse manager, the laboratory failed to retain initial written records of microscopic examination results of patient specimens. Findings include: 1. Review of laboratory records showed no written documentation of the findings from the microscopic evaluation of patient specimens. 2. Interview with the nurse manager (staff A) on June 27, 2018 at 9:30 AM revealed that microscopic findings and final diagnosis are documented on a result sheet received from the processing laboratory, but the sheet is not retained after results are entered into the patient's electronic medical record.</p>
D5801	<p>TEST REPORT CFR(s): 493.1291(a)</p> <p>The laboratory must have an adequate manual or electronic system(s) in place to ensure test results and other patient-specific data are accurately and reliably sent from the point of data entry (whether interfaced or entered manually) to final report destination, in a timely manner. This includes the following: (a)(1) Results reported from calculated data. (a)(2) Results and patient-specific data electronically reported to network or interfaced systems. (a)(3) Manually transcribed or electronically transmitted results and patient-specific information reported directly or upon receipt from outside referral laboratories, satellite or point-of-care testing locations.</p>

This STANDARD is not met as evidenced by:

Based on surveyor review of laboratory records and interview with the nurse manager, the laboratory has not established a method to verify accuracy of results which are manually entered into the patient's electronic medical record. Findings include: 1.

Review of laboratory records showed no evidence of evaluation of manually transcribed results in the patient's electronic medical record to ensure accuracy. 2.

Interview with the nurse manager (staff A) on June 27, 2018 at 9:45 AM revealed that there is no policy or mechanism to ensure accurate transcription of results from the worksheet into the patient's electronic medical record.